



www.roguedisposal.com

[HOME](#)[PAY MY BILL](#)[PAYMENT OPTIONS](#)[ONLINE NOTICES](#)

GREEN LIDS = GREEN LIFE. Providing our community with an award-winning recycling program. **GO GREEN!**

[ABOUT](#)[SERVICES](#)[CUSTOMER RESOURCES](#)[RECYCLE SCHEDULE](#)[GO GREEN](#)[CONTACT US](#)

ROGUE DISPOSAL & RECYCLING WE DO THAT

Rogue Disposal & Recycling has proudly served Southern Oregon since 1938.

The company provides a full range of residential, commercial and industrial solid waste collection; an award-winning recycling program; medical waste service; curbside yard debris collection; large item and extra rubbish removal; and other services.

Our friendly, hard-working professionals are your partner in every aspect of the waste management process—from collection and transportation to recycling and disposal. Whether you need curbside pickup for your home, weekly service for your office, a drop box for industrial needs, or a convenient transfer station to drop off waste, we do that.

Our “green” environmental policies and programs are keeping Southern Oregon clean, saving energy, and making for a better future.

If you have questions please **contact us** or call us at 541-779-4161

TAKE ME TO

[BILL PAY SIGNUP](#)
[ONLINE NOTICES](#)
[RECYCLE SCHEDULE](#)
[INFORMATION](#)

NEWS&EVENTS



HOUSEHOLD HAZARDOUS WASTE EVENT MAY 6-7

Thank you to all our customers that brought us your household hazardous... [MORE](#)



HOLIDAY SCHEDULES

Memorial Day – Monday, May 30th:
Collection Service – No change, all... [MORE](#)



2011 RECYCLE SCHEDULE

Click here for your schedule. The new 2011 Recycling schedules are here... [MORE](#)

[View All](#)



GO PAPERLESS! Pay your bill online quick and easy and receive e-statements and notifications! **GO GREEN!**



Residential

- RESIDENTIAL SERVICES & RATES
- COMMINGLE RECYCLING SERVICES
- YARD DEBRIS RECYCLING SERVICES
- RESIDENTIAL BIN FOR A DAY

Commercial

- COMMERCIAL SERVICES
- COMMERCIAL RECYCLING SERVICES
- CONFIDENTIAL ON-SITE SHREDDING

Industrial

- INDUSTRIAL SERVICES & RATES

Transfer Station

- RECYCLING CENTER
- TRANSFER STATION INFO
- YARD DEBRIS RECYCLING
- YARD COMPOSTING DEMO SITE
- OAKLEAF COMPOST
- TABLE ROCK COFFEE COMPANY

Medical Waste

- RESIDENTIAL MEDICAL WASTE
- COMMERCIAL MEDICAL WASTE

Dry Creek Landfill

- ABOUT THE LANDFILL
- GAS TO ENERGY PROJECT



GO PAPERLESS! Pay your bill online quick and easy and receive e-statements and notifications! **GO GREEN!**



- RECYCLE SCHEDULE
- INFORMATIONAL BROCHURES
- REQUEST NEW SERVICE FORM
- REQUEST DISCONTINUE SERVICE FORM
- VIDEOS
- FAQ

INFORMATIONAL BROCHURES

NEW ACCOUNT THE COMPLETE PACKET

- Trash ABC's
- Payment Options
- Commingled Recycling Made Easy
- Yard Debris Recycling Made Easy
- Using the Transfer Station & Recycling Center

*Your recycling calendar is based on service address.



INFORMATION INDIVIDUAL BROCHURES

[Trash ABC's](#)
[Commingled Recycling Made Easy](#)
[Yard Debris Recycling Made Easy](#)
[Using the Transfer Station & Recycling Center](#)
[Payment Options](#)
[Recycling Calendars](#)

All files are saved in the Adobe PDF format. [Download Adobe Acrobat Reader here.](#)

HAVE YOU CONSIDERED OUR OTHER SERVICES?

[PAYMENT OPTIONS](#) | [RECYCLE SCHEDULE](#) |



NEWS&EVENTS



HOUSEHOLD HAZARDOUS WASTE EVENT MAY 6-7

Thank you to all our customers that brought us your household hazardous... [MORE](#)



HOLIDAY SCHEDULES

Memorial Day - Monday, May 30th:
Collection Service - No change, all... [MORE](#)



2011 RECYCLE SCHEDULE

Click here for your schedule. The new 2011
Recycling schedules are here... [MORE](#)

[View All](#)

COMMINGLED HOUSEHOLD RECYCLING MADE EASY



Once you have requested the service, a 65 gallon commingled red lid recycling cart will be delivered to you. Recycling is part of your trash service at no extra charge.

- Your red lid cart can hold up to 65 gallons of household recyclables.
- You can toss all your recyclables into your rollcart - NO sorting needed!
- Recycling is collected every other week, on the same day your garbage is collected-please check the recycling calendar on our website for the appropriate week of pick up.

IF an item is NOT on the approved list DO NOT put it in the cart!

Roll Cart Will NOT be emptied!

ITEMS THAT CAN GO INTO THE CART

- Corrugated Cardboard
- Aluminum Cans
- Catalogs
- Plastic Bottles (all plastic bottles must have neck smaller than body)
- Magazines
- Milk Jugs
- Newspapers
- Phone Books
- Tin Cans
- Scrap Paper – examples:

<i>Office paper</i>	<i>Junk Mail</i>
<i>Computer Paper</i>	<i>Envelopes (with/without windows)</i>
<i>Construction Paper</i>	<i>Cardboard Beverage Cases & Carriers</i>
<i>Wrapping Paper (no foil or plastic)</i>	<i>File Folders</i>
<i>Cereal & Cracker Boxes (remove plastic liners)</i>	<i>Paper Egg Cartons</i>
<i>Pizza boxes (no food)</i>	<i>Paper Bags</i>
<i>Tubes from: Wrapping paper, paper towels, etc.</i>	<i>Shoe Boxes</i>



ITEMS TO AVOID

- NO Bottle Caps
- NO Medical Waste, sharps
- NO foil or plastic coated paper
- NO Paper Ream Wrappers
- NO Pet Food Bags
- NO Photographs
- NO Plastic Wrap or Bags
- NO Food-contaminated paper
- NO Paper cups or plates
- NO Waxed paper milk or drink cartons
- NO Juice cartons or Pouches
- NO Ribbon
- NO Frozen Food Boxes
- NO Snack Food bags
- NO Yard Debris
- NO Stickers
- NO Shredded Paper
- NO Candy Wrappers
- NO Tissue Paper
- NO Bubble-wrap, shrink-wrap or Styrofoam
- NO plastic tubs or lids (like margarine)
- NO plastic nursery pots
- NO GLASS of any kind*
- NO Motor Oil*

* Glass and motor oil cannot be placed in your commingled recycling container. If you would like to recycle these items, we offer a once-per month curbside collection. Please call for details



WE DO THAT!

QUESTIONS?

For more information Call: 541-779-4161 or Visit: www.roguedisposal.com

IMPORTANT INFORMATION ABOUT YOUR STATEMENT & SERVICE

ROLL CART PLACEMENT

Have carts 10 feet from any vehicles and 5 feet from other carts and smaller objects. After collection, please remove carts from the street as soon as possible.

COLLECTION TIMES

Residential trash and recycling receptacles need to be set out by 6:30 am or the night before. Commercial containers need to be accessible by 5:30 am.

HOLIDAY SCHEDULE

The only holidays that we do not provide collection service are Christmas Day and New Year's Day. If either of these holidays fall on your collection day, that day's collection will be one day late as will the remainder of the service days that week. All other holidays are considered regular schedule.

MISSED SERVICE

If service is missed or roll cart is not emptied completely, please call us. If the roll cart is not out when the driver arrives to empty it, additional garbage will be taken the next week.

MOVING

Customers are responsible for canceling services.

PAYMENT DUE DATE

Current charges are due by the "Due Date" (see front). Prior balances are due upon receipt. Reinstatement fees may apply. Please contact us if your payment will be late.

CHARGES AND FEES

Returned check charge is \$15.00. Reinstatement fees are based upon account status. Customers are responsible for services rendered and the return of carts and bins upon cancellation. The cost of unreturned containers will be charged to the account.

ERRORS ON YOUR STATEMENT

Please contact us if you find an error on your statement.

QUESTIONS??

Visit us at www.roguedisposal.com

EXTRA GARBAGE

Anything not completely inside the container is considered extra trash and may be charged to your account. This includes roll carts where the lid is not completely closed. Please phone the office if you have extra trash.

YARD DEBRIS RECYCLE SERVICE

Please call us for information on our bi-weekly Yard Debris Service.

RESIDENTIAL RECYCLING

Recycling is part of your trash service at no extra charge and is taken on your trash collection day every other week. **** For collection schedule of your recycling, refer to recycling calendar or call to have one mailed to you.**

WHAT'S RECYCLABLE

Aluminum Cans & Pie Pans

Clean foil, clean cans (lids & labels are OK)

Tin Cans – Clean cans (lids & labels are OK)

Plastic Bottles & Jugs

Neck must be smaller than the base (no lids)

Newspapers, Phone Books, Magazines & Catalogs

(catalogs must be under 1/2 inch thick)

Cardboard – Cardboard shoe, beverage, cereal &

cracker boxes (remove plastic liners), corrugated cardboard, paper egg cartons, wrapping & paper towel tubes

Scrap Paper – Some examples are:

Computer and construction paper, envelopes (windows & labels OK), file folders, office and shredded paper (strips only)

Please, NO Styrofoam, shrink or bubble wrap. NO plastic bags or tubs. NO paper or wrappers coated with plastic, wax or foil. NO paper plates, cups, milk or drink cartons. NO photographs.

Lists are not all-inclusive, please call us, or visit our web site at www.roguedisposal.com, for a more complete list of Do's and Don'ts.

GLASS & MOTOR OIL RECYCLE SERVICE

Please call us for information on our once per month pick up.

REQUEST NEW SERVICE

Join us in going green. Sign up for Electronic Bill Statements and/or Email notifications

Yes, I would like to receive Electronic Billing Statements

No, I would like to stay with Paper Billing Statements

If you selected "YES" above, Create your password below

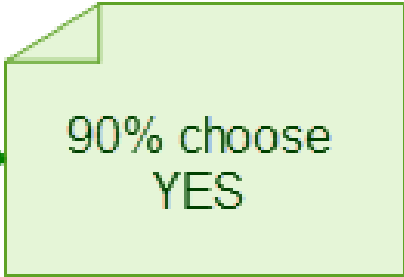
Create a Password:

Verify your password:

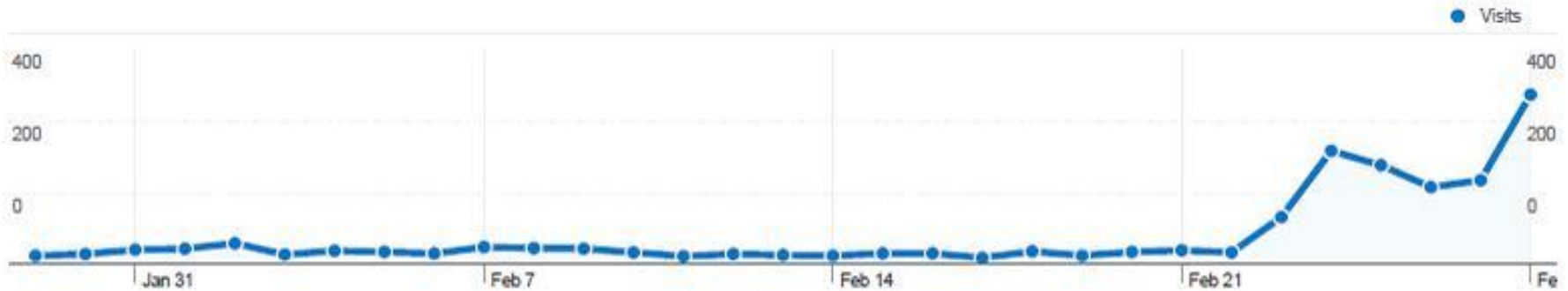
Yes, I would like to receive Email notices about upcoming news and events.

No, I do not want to receive Email notices at this time.

Submit





90% choose
YES





Site Usage


 **1,662** Visits

 **36.34%** Bounce Rate

 **4,764** Pageviews

 **00:02:24** Avg. Time on Site

 **2.87** Pages/Visit


 **71.42%** % New Visits


1662 VISITS IN FEBRUARY 2011





Site Usage

 **7,246** Visits

 **40.44%** Bounce Rate

 **19,313** Pageviews

 **00:01:59** Avg. Time on Site

 **2.67** Pages/Visit

 **56.47%** % New Visits

7246 VISITS IN MAY 2011

Pros & Cons

Pros:

- The website and electronic documents are easy to update
Most updates are done in-house
- No waste of outdated printed materials
- Saves resources and \$\$
- Customers have instant access to up-to-date information
- With online notices we do not have to wait for a statement mailing to send customers information

Pros & Cons

Cons:

- Not everyone utilizes the internet, therefore we must be prepared to print and mail out information
- It takes time for customers to get used to change, some completely resist it
- We must be sure to comply with all laws regarding email contact with our customers providing easy opt in/out procedures
- It has taken away some business from our local print shop, with whom we have had a long term relationship

Thank You!



Questions?